

“ Our vision:  
to provide trusted multilingual communication ”

## ON-SITE INTERPRETATION



### FACE-TO-FACE PROFESSIONAL INTERPRETER SERVICES

We believe an on-site interpreter can be an extension of your business and your brand. That's why we expect the highest levels of professionalism and service from our interpreters. We recruit top-tier talent who are poised and well versed in the subject matter and industry terminology for the job at hand.

Whether you need consecutive, simultaneous or conference interpreting, we can find the best match for you and your limited-English proficient (LEP) clients.

### AVAILABLE AT YOUR CONVENIENCE

Once you're a CTS LanguageLink customer, it's easy to request services and manage account details. When you call, you won't receive a busy signal or a voice recording. We'll connect you to a live operator who can dispatch an interpreter to your site almost immediately. We'll also give you access to our secure, web-based client portal, so you can request services, track jobs and view billing information at your convenience.

### INTERPRETERS NATIVE IN NEARLY ALL TONGUES

Our network of on-site interpreters represents nearly 240 languages and dialects and extensive experience in the legal, healthcare, government and general business segments. Before they start working for us, our interpreters must pass rigorous screening, certification and training requirements. We also ask that they pass a criminal background check, sign our confidentiality agreement and agree to adhere to our Professional Code of Conduct and Ethics.

### BEYOND WORDS

Our on-site services extend beyond word-for-word interpretation, helping you ensure limited-English proficient (LEP) individuals have equal access to your products or services. We can help you comply with government mandates and healthcare regulations like the Health Insurance Portability and Accountability Act (HIPAA). We can also connect you to court-certified and/or trained interpreters to participate in legal proceedings.

### TERMS

» **NO** monthly fees

## ABOUT US

CTS LanguageLink is a leading provider of language services, supporting a full suite of translation, interpretation and localization solutions. Founded in 1991, the company services nearly 240 languages and dialects, taking advantage of an extensive network of professional talent and partners, industry expertise and the latest technology under one roof.

### INDUSTRIES

Education  
eLearning/Training  
Election Solutions  
Government  
Healthcare  
Legal  
Marketing  
Technical

### SERVICES

Audiovisual  
Consulting  
Cultural Adaptation  
Desktop Publishing  
Interpretation  
Localization  
Proofreading  
Translation

“  
*I have never heard anything but praise for CTS LanguageLink from any source, whether judge, staff public defender or prosecutor. I would strongly recommend this organization for any interpreting needs you might have.* ”

— King County, Washington District Courts

## CONTACT US

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**language**link®  
*We speak your customer's language*

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