

“ Our vision:
to provide trusted multilingual communication ”

VIDEO REMOTE INTERPRETATION



- » Visual communication
- » Cost effective
- » Easy to access

GETTING THE ON-SITE INTERPRETATION EXPERIENCE AT A FRACTION OF THE PRICE

Just as TV took media to a new level over radio, video remote interpreting is enhancing language interpretation services. CTS LanguageLink is transforming the interpretation world with video remote interpretation by adding another option to our over-the-phone and on-site interpretation services.

The introduction of cost-effective, two-way video technology creates a virtual face-to-face interpretation experience. The added visual component increases the clarity of your communication with your non-English speaking clients. Our simple, three-step connection process makes it easy for you to see and hear your interpreter at a remarkably low price. In most cases, you will be connected to an interpreter within moments.

Conventional on-site interpreting typically requires at least a two-hour minimum charge and possibly mileage and travel charges. Our VRI service saves your interpretation budget since we do not charge hourly minimums and extra expenses.

TODAY'S PICTURE OF INTERPRETATION

Using video remote interpreting is easier than it once was. Many of today's laptop computers and Smart devices have integrated Web cameras.

Here's what's required: dual-core 1.9 Ghz (or better) computer, Windows 7 (preferred), Web camera (2MP or better), Speakers and microphone, Broadband Internet access w/ 600Kbps bitrate up and downstream.

ACCESSING OUR SERVICE IS EASY

Once you are a CTS LanguageLink customer, it's easy to access our video remote interpreting services and manage your account. For our on-demand languages, simply direct your Internet browser to our service, enter your user ID and password, and select your interpreter preferences, e.g. language, interpreter specialization, etc. In just a few moments you will be connected to your interpreter and see them on screen. For languages other than our on-demand languages, please allow a 24-hour notice.

ACCURATE INTERPRETATION FROM PROFESSIONAL INTERPRETERS

Our interpreters meet high standards of training, professional certification, industry expertise and native fluency. Before interpreters can work for us, they must pass a criminal background check, sign our confidentiality agreement and agree to our Professional Code of Conduct and Ethics. They also must pass our rigorous interpreter evaluation, testing their skills in both English and the target language.

ABOUT US

CTS LanguageLink is a leading provider of language services, supporting a full suite of translation, interpretation and localization solutions. Founded in 1991, the company services nearly 240 languages and dialects, taking advantage of an extensive network of professional talent and partners, industry expertise and the latest technology under one roof.

INDUSTRIES

Education
eLearning/Training
Election Solutions
Government
Healthcare
Legal
Marketing
Social Services

SERVICES

Audiovisual
Consulting
Cultural Adaptation
Desktop Publishing
Interpretation
Localization
Proofreading
Translation

“ Our agency works with a very diverse population. Many of our participants do not speak English as their primary language and CTS LanguageLink has been supportive and reliable in both phone and face-to-face interpretation. I am very thankful for this organization and would recommend them to any company or organization that needs any type of language support services. ”

— Fairfax County Government, Virginia

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